



## Warranty

Your new Sure-Trac<sup>®</sup> truck bed is warranted by Novae LLC to be free from defects in material or workmanship for 3 years, with reasonable limitations.

## Additional Warranties

Certain components, such as LED lights and hitches, may carry separate warranties provided by their original manufacturers. Coverage and terms for these components are determined by the respective manufacturer. For assistance with these warranties, contact your authorized Sure-Trac dealer.

## To Obtain Service

Contact an authorized Sure-Trac dealer to open a warranty claim. Your dealer will contact Novae LLC to obtain authorization prior to any work being done. Novae LLC will service all claims but will not accept liability for repairs made without approval.

## Warranty Registration

Your truck bed must be registered to validate your purchase date and process any warranty request. Failure to do so may result in potential delay or denial of warranty coverage. You may register at any time; however, if we cannot validate your purchase date, your warranty period will commence on the date of manufacture. Warranty registration is available through your dealer or on the Web at [www.sure-trac.com](http://www.sure-trac.com). In addition to validating your warranty coverage, registration will ensure you receive safety and other notices.

## Limitations

Items NOT Covered Under This Warranty:

1. Maintenance and wear items worn through normal use.
2. 3rd Party and Aftermarket parts in addition to the items listed in the Additional Warranties section. These items are covered solely under the original manufacturer's warranty.
3. Paint, powder coat, and other protective coatings and finishes. Natural wear, fading, chipping, or surface corrosion due to usage and/or environmental exposure is considered normal and excluded from this warranty.
4. Damage or failure resulting from: a) any misuse including overloading, improper loading, negligence, alteration, or accidents; b) inadequate inspection, service, maintenance, or care of the truck bed or associated equipment—including failures to address known or visible issues in a timely manner, which may result in further or more severe damage or failures; c) use of overrated or incorrect hitch equipment, including the hitch ball, pintle, or improper hitching; d) towing a trailer that exceeds the tow vehicle manufacturer's or truck bed's specified towing limitations.
5. Costs and expenses resulting from or related to any defect, failure, or the process of obtaining warranty service. This includes, but is not limited to, inconvenience, loss of time, loss of equipment use, loss of revenue, rental or substitute equipment, travel expenses (such as food, fuel, lodging), overtime labor rates, service calls, towing charges, expediting fees, freight or transportation costs, and the cost of repairing or replacing any other property damaged as a result of such defect or failure.

## Limitation of Remedies

UNDER NO CIRCUMSTANCES WILL NOVAE LLC BE LIABLE TO A PURCHASER OR ANY OTHER PERSON FOR ANY SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING TO THE SALE OF GOODS BY NOVAE LLC, WHETHER UNDER A THEORY OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. THE OBLIGATION OF NOVAE LLC UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF ANY PART OR PARTS WHICH, IN THE OPINION OF NOVAE LLC IS/ARE DEFECTIVE IN MATERIAL OR WORKMANSHIP UNDER NORMAL USE AND SERVICE. IN NO EVENT WILL NOVAE LLC'S TOTAL LIABILITY TO A PURCHASER UNDER THIS LIMITED WARRANTY EXCEED THE PURCHASE PRICE OF THE PRODUCT(S).

## Disclaimers

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR ANY IMPLIED WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. THERE ARE NO OTHER WARRANTIES, AGREEMENTS OR UNDERSTANDING WHICH EXTEND BEYOND THOSE SET FORTH IN THIS DOCUMENT. NO OTHER WARRANTY, ORAL OR WRITTEN, IS AUTHORIZED OR HAS BEEN GIVEN BY NOVAE LLC TO PURCHASER. THIS WARRANTY IS EXTENDED TO THE ORIGINAL REGISTERED OR CONSUMER OWNER AND IS NOT TRANSFERABLE.

**Sure-Trac® Warranty Registration Form**

Model: \_\_\_\_\_ Date: \_\_\_\_\_  
Truck Make: \_\_\_\_\_ Truck Model: \_\_\_\_\_ Truck Model Year: \_\_\_\_\_  
Serial Number: \_\_\_\_\_  
Owner's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Street: \_\_\_\_\_  
City, State Zip: \_\_\_\_\_  
Primary Use: \_\_\_\_\_  
Store and Location where purchased: \_\_\_\_\_ Delivery Date: \_\_\_\_\_  
Installation Store and Location: \_\_\_\_\_ Installation Date: \_\_\_\_\_  
Store Representative: \_\_\_\_\_ Signature: \_\_\_\_\_

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PLACE POSTAGE HERE
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**Sure-Trac**  
**1 Novae Parkway**  
**Markle, IN 46770**